

TERMS AND CONDITIONS

RESERVATIONS AND BOOKING

Reservations for the tour packages shown in this brochure shall be made through registered travel agents. Upon receipt of a required deposit, reservations are considered to be firm and will be subject to penalties upon cancellation.

DEPOSIT

A deposit of CA\$300.00 per person is required for reservations within 7 days from the time of booking.

FINAL PAYMENT

Balance of the tour price shall be made in full 45 days prior to departure. Tour price for a booking made and accepted within 45 days of departure is payable in full at the time of booking.

CANCELLATION PENALTIES

All cancellations must be made in writing to China Star Holiday (Canada) Ltd. (referred herein as "China Star") by the booking agent. Penalties for any cancellation are to be assessed according to the date of receipt of such cancellation as follows:

- After the booking has been confirmed: CA\$300.00 per person
- 45-30 days prior to departure: 50% of the tour price per person
- 29-08 days prior to departure: 75% of the tour price per person
- 07-01 days prior to departure: 90% of the tour price per person
- Within 24 hours prior to departure and after departure: 100% of the tour price per person

REFUNDS

No refunds will be made once the tour has commenced. All unused services or tour arrangements, domestic and international flights, ground transportation and hotel accommodations, sightseeing tours and special features are non-refundable.

TOUR PRICE

Tour price includes air transportation and land arrangements as arranged in the package. Tour price is quoted in Canadian Dollars based on tariffs and foreign currency exchange rates in effect Dec 31, 2009. In case of currency fluctuation or other reasons, all prices are subject to change without prior notice.

EXCLUSIONS FROM TOUR PRICE

Tour price does not include meals not specified in the itinerary, optional tours, all domestic and international airport taxes and fees, departure taxes, charges for passports, visa (including China visa), port tax, excess baggage charges, Canadian Navigation Surcharge, all items of a personal nature such as laundry, liquor, usage of telephones, faxes and telexes, travel and baggage insurance, gratuities and tipping for local guides, driver, end of tour manager and any items not mentioned as specifically included.

PASSPORT AND CHINA VISAS

All tour participants require a valid passport for travel which must remain valid for at least 6 months after the scheduled return of the tour. Canadian nationals require China visa for visiting People's Republic of China. China Star will assist in handling the visa application for tour participants prior to departure from Canada. Nationals from other countries should check with the booking agent regarding visa requirements. Possession of valid travel documents and travel visa remains the sole responsibility of tour participants. China Star will not be responsible for alternate or additional land or air arrangements due to improper travel documentation and no refund of tour price will be made under such circumstances.

HEALTH REQUIREMENTS

Certificate of vaccinations is normally not required. However, this may be subject to any change without prior notice with governmental announcements for such requirement made in an emergency case.

TRAVEL AND MEDICAL INSURANCE

China Star strongly recommends all tour participants purchase trip cancellation, hospital, medical, accident and baggage insurance to protect their travel plans. For more information on travel and medical insurance, please contact your travel agent.

AIR TRANSPORTATION

Air transportation quoted in this brochure is based on round trip economy excursion fares published by the airline whichever is applicable to the tour program. All fares quoted are in accordance the requirements and regulations or the airline concerned. The air fares are subject to change without prior notice by the airline.

BAGGAGE HANDLING AND ALLOWANCE

China Star assumes no responsibility for loss or damaged baggage under any circumstances. Baggage remains at owner's risk throughout the entire duration of the tour and China Star

highly recommends tour participants purchase baggage insurance for their protection.

Baggage allowance currently in effect on transpacific flights is limited to two (2) pieces of checked baggage with combined total dimensions not exceeding 107 inches (272 cm.) and no single piece of baggage may exceed 62 inches (157 cm), the weight not over 23 kilos or 50 pounds per luggage.

Baggage allowance in China and Orient are restricted to 20 kilos or 44 pounds. In addition, one (1) piece of carry-on luggage not exceeding 45 inches (114 cm.) is also permitted.

Surcharges due to overweight, oversized or extra bags are the responsibility of the tour participant.

MEALS ON TOUR

Meals will be provided as specified in the itineraries.

HOTEL ACCOMMODATIONS

Deluxe class hotel accommodations are provided where applicable and China Star reserves the right to substitute hotels of equal standard wherever necessary. There will be no refunds for any difference in the cost of those accommodations. Accommodations are based on two persons sharing a room with private facilities. Single room accommodation may be requested subject to a single supplement charge as indicated in this brochure.

TOURS ESCORTS

A local English/Chinese speaking representative is provided at each city to meet the tour participants on arrival and accompany the tour group until departure for the next city on the itinerary. A tour director will accompany each escorted tour group made up of 15 or more participants.

TRANSFERS AND SIGHTSEEING

All transfers and sightseeing are by air-conditioned motor-coach, car or other conveyance where available.

IMPORTANT NOTICE ON ISSUE OF RESPONSIBILITY AND RESERVATIONS OF RIGHTS

China Star is acting solely as agent and/or intermediary for the independent suppliers and other contractors providing transportation, accommodation and other related travel service. China Star does not own nor operate the hotels, motor coaches, airlines, or any other service providers which compose the tours, and will not be held responsible for changes and/or cancellations by these independent suppliers or contractors who are neither agents nor employees of China Star.

On the issue of responsibility, China Star hereby gives formal notice that all tickets and coupons issued and all arrangements for transport or conveyance or hotel accommodations are made by it as agent upon the express condition that it shall not be in any way liable for damage, loss, accident, delay, injury or irregularity to you or your travel companions or group members which may be occasioned by any defect in any vehicle, or through any careless act or omission on the part of the independent suppliers or contractors.

China Star assumes no responsibility or liability for any injury, damage or loss caused to any tour participant due to circumstances outside its control.

China Star reserves the right to withdraw any tour announced in this brochure, to substitute hotels if necessary and to make such alterations in the itineraries as may be found necessary for the proper execution of the tours.

China Star has the absolute discretion to decline, accept or retain any person as a member of any tour at any time during the entire tour journey if it deems necessary in the circumstances.

All matters relating to the tour arrangements within China are arranged by the Chinese Travel Authority or delegated handling travel agency, China Star has no control over the Chinese Travel Authority or its delegate and assumes no responsibility for any changes or adjustments to the tour arrangements made by them in China.

Your reservation with China Star for the packaged tour in this brochure confirms that you have read carefully, understood and agreed to each of the above conditions and limits on responsibility.

Your Travel Professionals:

For Reservations: 1-866-388-1188 (Travel Agent Only)

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Designed by Chi-ho DESIGN

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